



Terms of Trade

Full payment is expected immediately after a consultation or immediately following the provision of medical services. Certain services require full payment in advance.

Visitors are requested to provide payment before being seen.

Services requested by email, phone or portal, such as; referrals, prescriptions, signing of forms, supporting letters etc., will incur a fee, for which the terms of trade apply.

Outstanding fees will incur a monthly late payment fee.

Patients, including children, who miss an appointment or who give notice that is less than 2 hours prior to the time of their booked appointment, will be charged a missed appointment fee.

Fees may be reviewed from time to time in accordance with Ministry of Health regulations.

Outstanding fees may be referred for Debt Collection. Costs incurred will be at the account holder's expense.
