



# Terms of Trade

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**Full payment is expected immediately after a consultation or immediately following the provision of medical services.**

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**Visitors are requested to provide payment before being seen.**

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**Services requested by phone or portal, such as; referrals, prescriptions, signing of forms, etc., will incur a fee, for which the terms of trade apply.**

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**Outstanding fees will incur a monthly late payment fee.**

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**Patients, including children, who miss an appointment or who give notice that is less than 2 hours prior to the time of their booked appointment, will be charged a missed appointment fee.**

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**Fees may be reviewed from time to time in accordance with Ministry of Health regulations.**

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**Outstanding fees may be referred for Debt Collection. Costs incurred will be at the account holder's expense.**

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